

# Threshold Family

PRE-SCOPING QUESTIONNAIRE · V1.0 · PENDING FOUNDER SIGN-OFF

This questionnaire is designed to help you gather your thoughts before we speak. You do not need to have every answer. Bring what you can. Send nothing confidential in reply to this document — the questions below are meant to structure the conversation, not to be uploaded back through the public site.

## Before you begin

- If a child or adult is in immediate danger, contact 999 first. ORVIA is not an emergency service.
- Nothing you write in this questionnaire is submitted anywhere automatically. It is a working document for you.
- The pre-scoping conversation takes about 30–45 minutes and is free.

## The person at the centre

### Q. First name only (no surname needed on this form)

This helps us hold the story around a real human being, not a case number.

### Q. Age band

Under 5 / 5-11 / 12-15 / 16-17 / 18-24 / adult.

### Q. Who is currently caring for them

Please describe rather than list authority names.

### Q. What has already been decided about them, if anything

A short summary in your own words.

## What you have noticed

### Q. What is the gap between what is being said and what is happening?

Be as concrete as you can. Dates, if you have them, help.

### Q. When did you first notice something did not feel right?

Rough date is fine.

### Q. Who else has seen the same thing?

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Names of relationships only (e.g. 'health visitor', 'teacher') — no surnames on this form.

### Documents you can point to

**Q. Types of documents you already hold**

e.g. school reports, meeting minutes, correspondence, court bundle, medical letters. Do not list personal detail.

**Q. Are any of these documents subject to a court order restricting disclosure?**

Yes / No / Not sure. If yes, we discuss safe handling before any evidence is exchanged.

### Outcome you are hoping for

**Q. What would a useful outcome from an ORVIA review look like for you?**

One or two sentences.

**Q. What has already been tried?**

e.g. complaint, request to withdraw, mediation, subject access request.

### Consent and scope

**Q. Are you the parent / legal guardian, or acting with their consent?**

Yes / No / N/A — please describe if unsure.

**Q. Is anyone at the centre of this a professional who could be affected by a review outcome?**

Yes / No / Not sure — we ask this to check conflict of interest early.

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### What happens next

When you have worked through the questionnaire, send an enquiry using the tailored intake form on the ORVIA website. A named ORVIA person will respond within three working days after Gate One review. Nothing is committed on either side until Gate One has cleared the enquiry as safe, in scope and free of conflict.

### Immediate limits

This questionnaire does not create a client relationship, does not constitute legal or clinical advice, and does not commit either you or ORVIA to any specific engagement. Any specific outcome is subject to a written scope signed by an ORVIA Founder before work begins.

Status: pending Founder factual sign-off before public use.